

Mayor
Debbie Holland

Mayor Pro-tem
Ronnie Quintanilla-Perez
Place 3

City Manager
Karen Daly



Council Members
Anne Cano, Place 1
Paul Prince, Place 2
Michael Smith, Place 4
Melanie Rios, Place 5
Max Yeste, Place 6

HUTTO HEADLINES

Ensuring Hutto's Safety: Williamson County Emergency Communications' Intuitive EMS Dispatch System

"Ensuring Hutto's Safety" is a series of educational presentations for the City Council to begin mapping the future of Hutto's public safety services. With the community's continued growth, this series is an opportunity to begin working on customizing the delivery of services for the safety of Hutto residents. The series is designed to provide information on Hutto's existing needs and to explore emerging trends and technological advances to secure Hutto's future as a safe city.

On April 2nd, the first presentation kicked off the series with great success. Scott Parker, the director for Williamson County Emergency Communications, provided a detailed overview of radio operations, the 911 call process and a summary of EMS service calls in our area. The City Council and community members learned about the streamlined process of deployment and the imperative role of technology.

Councilmembers were provided a glimpse into the world of the dispatch floor and the roles of call-takers, dispatchers and EMS crews. Audio clips of actual Hutto rescue calls were played in the chamber. The "Gold Standard" of care was the topic of conversation - ensuring Hutto residents will continue to receive top-tier services from the dispatchers.

Councilmembers were also provided detailed cost analysis graphs. Williamson County has been proactive in budgeting for expected growth, a concern Councilmembers and the community deal with right here at home. According to Scott Parker, the County anticipates growth and reacts appropriately - updating funding, staffing and technology as needed.

When it came time for questions, Councilmembers asked for a breakdown of dispatched services in Hutto. According to Williamson County's 2014 statistics, Hutto and its extra-territorial jurisdiction (ETJ) had a total of 11,221 calls in 2014 (about one call per hour). On a typical day, the general breakdown of calls are 76% Police and 24% Fire/EMS. Hutto 911 calls also tend to peak in the late afternoon.

For the Hutto City Council, the "Ensuring Hutto's Safety" series is about making sound decisions involving public tax dollars. This series provides important data and information to make ensure the right investment for Hutto residents is made.

The next presentation in the series will be on May 7th, 2015 by Hutto Police Chief Earl Morrison.

Follow the City of Hutto on Facebook, Twitter and YouTube for alerts, series reminders and re-caps. Sign up for texts and newsletters (just click the "Notify Me" tab at www.huttotx.gov). Join the discussion with the City of Hutto.

Questions? Contact Christina Kane-Gibson, City of Hutto Public Information Officer, at christina.kane-gibson@huttotx.gov or call (512)759-4034.



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